

This contract can now be accessed via NC E-Procurement @ Your Service. Click [here](#) if you are a user of this system.

Click [here](#) if you are not a user and wish to access the contract from public view.

208G – Novell Software and Maintenance Products

Contract Number:	208G
Effective Date:	July 1, 2006 through June 30, 2012
Administrator:	Kristen Burnette
Email Address:	kristen.burnette@nc.gov
Phone:	919-754-6678
Fax:	919-715-8549

Scope

This contract is for **Novell Software and Maintenance Products**.

This is a **Convenience Contract**, not mandatory, for the use of **State Governmental Agencies** and **non-State Agencies**. Non-state Agencies presently include the **North Carolina University System** and its member campuses, **Instructional components of the Department of Public Instruction, Instructional components of the Department of Community Colleges**, as well as **Local (Municipal and County) Governments**.

State Agencies with the need to acquire services not covered by this contract are required to comply with IT Procurement Rules, Policies and Procedures.

Manufacturer Brand / Pricing

The manufacturer brand is Novell. To obtain pricing, contact the Vendor(s) listed in the Ordering and Vendor Contact Information section or go to NC E-Procurement @ Your Service and use the Punchout Catalog in e-Procurement.

Ordering and Vendor Contact Information

Vendor	
Alphanumeric Systems, Inc. (HUB Vendor)	<u>Send Orders To:</u> Alphanumeric Systems, Inc. (State Contract 208G) 3801 Wake Forest Road Raleigh, NC 27609-6864 Fax: 919-872-1440

Vendor	
<p>Alphanumeric Systems, Inc. (HUB Vendor)</p>	<p><u>Local Primary Representatives</u> Betsy Justus bjustus@alphanumeric.com Phone: 919-376-4506 Fax: 919-872-1440</p> <p>Brenda Mai (Alternate) bmai@alphanumeric.com Phone: 919-781-7575 Fax: 919-872-1440</p> <p><u>Local Representative for K-12 Sales</u> Betsy Justus bjustus@alphanumeric.com Phone: 919-376-4506 Fax: 919-872-1440</p> <p><u>Local Representative for Higher Education Sales</u> Betsy Justus bjustus@alphanumeric.com Phone: 919-376-4506 Fax: 919-872-1440</p> <p><u>A/P Representative for Invoicing and Payment Questions</u> LaDonna Ellington lellington@alphanumeric.com Phone: 919-781-7575 Fax: 919-872-1440</p>

Abnormal Quantity

Any requirement that exceeds **\$75,000** must be forwarded to the Statewide Procurement Office for approval. The Statewide IT Procurement Office, in consultation with the using Agency, may process the request in one or more of the following ways:

1. Purchase may be authorized at the current level of pricing with the current contract Vendor(s)
2. Additional discounts from the current level of pricing may be negotiated with the current contract Vendor(s)
3. A separate Invitation for Bids may be issued for the requirement
4. The request may be combined into a scheduled Bulk Purchase

Transportation Charges

FOB – Destination

Freight, handling and distribution charges shall be included in the total price of each item listed.

Delivery

The Vendor(s) will complete delivery within fourteen (14) consecutive calendar days after receipt of a Purchase Order.

Return of Merchandise

Unopened Software may be returned thirty (30) days from date of delivery without penalty. Software may not be returned if the software has been opened.

Warranty

The Warranty provisions of the State of North Carolina/Novell Master License Agreement apply.

Taxes

Prices do not include North Carolina sales or use taxes.

Value Added Services

Contract related value added services may be provided by the Vendors. Value added services may be, but are not limited to, training, installation, support and consulting services. These additional services will be negotiated by the Agency with the contract holder in accordance with IT Policies and Procedures. The Agency is responsible for reviewing and amending if necessary the scope of work, lease agreement, etc. prior to order placement.

Amendments:

September 6, 2006 – Changed Contract Administrator
March 22, 2007 – Updated E-Procurement Link
June 10, 2009 – Updated Contract Term
June 14, 2010 – Updated Contract Term
August 13, 2010 – Updated Vendor Contact Information
June 8, 2011 – Updated Contract Term
January 31, 2012 – Updated Contract Specialist