

725A – Telephony Premise Equipment and Maintenance

Contract Number:	725A
Effective Dates:	January 1, 2009 through December 31, 2012
Contract Administrator:	Sherwood Creech , Statewide IT Procurement Office Sherwood.creech@nc.gov Phone: (919) 754-6668 Fax: (919) 715-8549
ITS Technical Contact:	Lloyd Taylor , Service Owner Phone: (919) 754-6745

ALL ORDERS PLACED AGAINST THIS CONTRACT REQUIRE THE PRIOR APPROVAL OF THE DIVISION OF TELECOMMUNICATIONS SERVICES (TS) AND WILL BE PROCESSED THROUGH THE OFFICE OF INFORMATION TECHNOLOGY SERVICES.

Scope

The scope of this contract is to cover the State's normal requirements for the purchase and maintenance of premise telephony product lines and associated equipment to include installation and training. It also provides for Centrex MAC (Moves, Adds and Changes). The contract provides eligible Vendor lists for the following categories of voice telecommunications equipment and services: Traditional telephony systems (PBX, Key, etc.), IP telephony systems, and voice applications, Centrex MAC. This contract allows the State to provide state of the art telecommunications equipment and services that are best suited for the specific site requirements at the best cost for the State.

This contract is a **MANDATORY** Statewide TERM Contract for the use of **State Governmental Agencies** and is a **Convenience** contract accessible, but not mandatory, for the use of **non-State Agencies**. Non-State Agencies presently include the North Carolina University System and its member campuses, Instructional components of the Department of Public Instruction, Instructional components of the Department of Community Colleges, as well as Local (Municipal and County) Governments.

Ordering and Vendor Contact Information

All requests for general information, needs analysis, or systems configurations shall be directed to ITS Service Desk at (919) 754-6000 or 800-722-3946. All orders placed against this contract require the prior approval of the Division of Telecommunications Services (TS) and will be processed through the Office of Information Technology Services. Orders will be placed throughout the contract period on an as-needed basis for the quantity required at the time, and will be issued directly to the respective contractor(s). Statements of Work (SOW) describing the requirements for projects will be issued to eligible Vendors in the categories for which they have qualified by ITS. Responses will be evaluated and award will be made to the Vendor whose offer provides the best value to the State.

All purchase orders issued against this contract must show complete shipping and billing addresses.

Authorized Vendors	Telephone and Fax	Manufacturer
Avaya, Inc. 15100 Weston Parkway Suite 204 Cary, NC 27513	(919) 653-1749 (919) 653-1849 (F)	Avaya
NWN Corporation 860 Aviation Parkway Morrisville, NC 27560	(919) 653-4417 (919) 653-4401 (F)	Cisco
Nu-Vision Technologies LLC d/b/a Black Box Network Services 1917 Evans Road Cary, NC 27513	(919) 674-2303 (919) 678-1089 (F)	NEC
Century Link (formerly Embarq) 14111 Capital Blvd. Wake Forest, NC 27587	(919) 554-5161 (866) 233-2667 (F)	Nortel
Siemens Enterprise Communications, Inc. 1001 Yamato Road Boca Raton, FL 33431	(561) 923-7121 (877) 814-3866 (F)	Siemens
Toshiba/Bunn Communications, Inc. 9702 Hickory Spr Ln Gaithersburg, MD 20882	(800) 535-5039 (949) 206-3569 (F)	Toshiba
Brightstar Communications, Inc. 8204 Creedmoor Road Raleigh, NC 27613	(866) 518-1400 (919) 518-1486 (F)	3Com
Bunn Communications, Inc. (Woman-owned) 288 Hein Drive Garner, NC 27529	(800) 248-2866 (919) 773-6124 (F)	Centrex

Manuals

Service manuals and operating instructions are included at no additional charge.

Minimum Order

There is no minimum order requirement for this term contract.

Abnormal Quantity

There is no abnormal quantity threshold for this term contract.

Warranty

All equipment purchased under this contract includes a minimum one year parts and labor warranty.

Taxes

The State of North Carolina is exempt from Federal excise taxes and no payment will be made for any personal property taxes levied on the Vendor or for any taxes levied on employee wages. Agencies of the State may have additional exemptions or exclusions for federal or state taxes. Evidence of such additional exemptions or exclusions may be provided to Vendor by Agencies, as applicable, during the term of this Contract. Applicable State or local taxes shall be invoiced as a separate item.