

915A – Cellular Service and Equipment

Contract Number:	915A
Effective Date:	Extended until May 31, 2011
Program Manager:	Lloyd Taylor, ITS – Telecommunication Services Phone: (919) 754-6745, Fax: (919) 850-2828 Email: Lloyd.Taylor@nc.gov
For Services:	<u>Click on Vendor Names Below to be Directed to the Vendors NC Website</u>
Contract Administrator:	Sherwood Creech Phone: (919) 754-6668, Fax: (919) 715-8549 Email: Sherwood.creech@nc.gov

Scope

This contract covers the State's normal requirements for cellular service and equipment.

This is a **MANDATORY Statewide Term Contract** for the use of **State Governmental Agencies** and is a **Convenience** Contract, not mandatory, for the use of **non-State Agencies**. Non-state Agencies presently include the **North Carolina University System** and its member campuses, **Instructional components of the Department of Public Instruction, Instructional components of the Department of Community Colleges**, as well as **Local** (Municipal and County) **Governments**.

State Agencies with the need to acquire cellular services and equipment not covered by this contract are required to comply with IT Procurement Rules, Policies and Procedures.

Vendor Plans - Pricing - Ordering Information

[Click on Vendor Names Below to be Directed to the Vendors NC Website.](#)

Instructions

Customers will process all cellular requests through the Vendor's web site, accessible by clicking on the Vendor's name below. These requests include, but are not limited to: provisioning of new equipment and service plan; add, change, suspend or cancel an existing plan, and port cellular services. The Vendor web sites provide information on the service plans that include cost and service parameters as well as coverage maps. **In order to complete any process from the Vendor web site, customers must have their Department Code and Vendor Account Code. The Department Code, consisting of sixteen (16) digits, and the Vendor Account Code can be found on the detailed portion of an existing cellular phone bill.** If a customer does not have any existing service with Information Technology Services, they may contact the ITS Service Desk at 919-754-6000 or toll free at 1-800-722-3926 for instructions on establishing a Department Code and/or Vendor Account Code.

Authorized Vendors

Click on Vendor Names Below to be Directed to the Vendors NC Website

[AT&T Mobility](#)

[Sprint / Nextel](#)

[US Cellular](#)

[Verizon Wireless](#)

Minimum Orders

There is no Minimum Order requirement for this contract.

Abnormal Quantity

There is no Abnormal Quantity amount requirement for this contract.

Transportation Charges

FOB – Destination to any location located within North Carolina.

Freight, handling and distribution charges shall be included in the total price of each item listed.

Delivery

The Vendor(s) will complete delivery within five (5) consecutive calendar days after receipt of a Purchase Order.

Warranty

All equipment purchased under this contract includes at least a one (1) year parts and labor warranty. If during the warranty period, a unit will be out of service awaiting parts or repair for more than forty-eight (48) hours, a loaner unit of similar type and function will be provided until repair can be accomplished.

Taxes

The State of North Carolina is exempt from Federal excise taxes and no payment will be made for any personal property taxes levied on the Vendor or for any taxes levied on employee wages. Agencies of the State may have additional exemptions or exclusions for federal and state taxes. Evidence of such additional exemptions or exclusions may be provided to the Vendor by the Agencies, as applicable, during the term of this contract. Applicable State or Local sales taxes shall be invoiced as a separate item.

Amendments:

September 10, 2007	Vendor information added
September 14, 2007	Ordering instructions added
October 18, 2007	Verizon Wireless: Added Custom Local Digital Choice Flat Rate Plan
October 19, 2007	Links to vendor websites added
October 25, 2007	Alltel: Added Zero Access Rate Plan
November 1, 2007	Verizon Wireless: Change on Flat Rate Plan
July 31, 2008	Contract extended to July 31, 2009
July 16, 2009	Contract extended to July 31, 2010 (Final option to extend)
June 4, 2010	Updated contact administrator information
July 15, 2010	Extended contract until September 30, 2010
September 30, 2010	Extended contract until December 31, 2010
December 28, 2010	Extended contract until February 28, 2011
February 28, 2011	Extended contract until May 31, 2011